

## 150 Felker St

### Santa Cruz Coalition on Homelessness & Storage Program Rules, Thrice-Daily Property Survey and Protocols

Our program and personnel will be very responsive to all concerns of property owner, property management, nearby tenants and residents of the surrounding community.

As a condition of lease agreement, our personnel will make at least 3 site surveys per day, including: morning (prior to business day), mid-day, and late night.

A **Site Survey Check List** will be used to record findings and to describe increase or reduction of behaviors and materials found on property.

#### Protocol for mitigation of people and/or materials found on property

##### People found on property

- If anyone not having business is found on the property, they're told to leave in a soft but convincing tone
- If individuals do not leave the property, they're given a warning that law enforcement may be contacted according to the NO TRESPASSING sign posted at the front of the property
- If individuals remain on property following warning, law enforcement may be contacted. Our personnel will greet and instruct law enforcement upon their arrival

##### Materials found on property

- Garbage will be immediately disposed of
- Excrement will be immediately removed and disposed of according to Downtown Bathroom Taskforce Protocol
  - materials are scooped and bagged
  - ground surfaces are scrubbed with water and disinfectant
- Syringes will be placed in a prescribed "sharps" container and deposited in appropriate dispensary

#### Protocol for mitigation of camps found nearby to property

- Individuals will be encouraged to clean up trash and other materials
- Individuals will be given garbage bags and program personnel will assist in keeping surrounding area clean and tidy

#### Storage Program Rules (Client Agreement)

- Client may only access storage program between 7am-9am & 5pm-7pm
- Client may not be on property when storage program is not open
- Client may be on property for no longer that 15minutes
- Client may not arrive prior to program opening
- Client may not congregate within 100 yards of program property
- Client may not camp within 100 yards of program property



